

Schedules for Wheels Service to Reopening Livermore Schools Available Now!

If you ride Wheels buses to school, it's time to get ready to ride! To find our current schedules and more information, visit <https://www.wheelsbus.com/school-routes/>

All Livermore Valley Joint Unified School District middle school and high school students are eligible to receive a Clipper Card valid for free rides on all Wheels buses through a program funded by the Alameda County Transportation Commission. Contact the main office at your school for details. If you already have a card from last year, you do not need a new card. Your card from last year is still valid. If you have lost your card, contact the school office for information on how to get a replacement card.

The wheelsbus.com website is the best place to obtain additional information about our service. Information about the steps we have taken to keep our passengers and drivers safe during the pandemic is available at <https://www.wheelsbus.com/covid/>

As a reminder, federal law requires that face coverings covering the nose and mouth be worn while waiting for and riding Wheels buses. Students should also follow social distancing guidelines while waiting for, boarding and riding the bus.

The flyers on the following two pages provide some bus riding basics for students returning to the classroom and information about riding safely together during the pandemic.

If you have questions, feel free to contact our Customer Service Staff at 925.455.7500.

Bus Riding Basics

For School Reopenings in 2021

Parents and students - you can help us ensure the safe and timely operation of our services as Tri-Valley schools reopen by following these basic conduct rules on Wheels and Rapid buses.



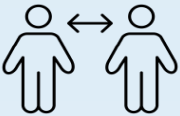
Arrive at your stop a few minutes early. Stops are marked with signs or red "Bus Stop" stencils on curbs. Wait near the bus stop away from the street, and stand 6 feet apart from others at the stop.



Have exact cash fare, monthly pass, or Clipper Card ready each time before you board. Discount Youth Fare is available only with Youth Clipper Card.



Federal law requires that face masks covering the mouth and nose must be worn by all passengers waiting for or riding on all Wheels and Rapid buses.



Members of the same household traveling together may sit together. Other students should observe social distancing guidelines to the maximum extent possible.



Use headphones or earbuds with video and audio devices.



Only pull the bus stop pull cord if you are exiting at the next designated stop. Unnecessary stops make everyone late.

Please be aware that Wheels and Rapid buses are equipped with multiple cameras that have video and audio recording capability.

Misconduct may result in disciplinary action by your school and /or loss of riding privileges.



wheelsbus.com
925.455.7500

7 STEPS FOR RIDING TOGETHER SAFELY

On Wheels and Rapid Buses



1 Cleaning

All buses are disinfected thoroughly prior to entering service each day using new fogging equipment. Our bus operators disinfect high touch areas frequently throughout the day. Passenger amenities at the Livermore Transit Center are disinfected twice each day.

2 Improvements on board buses

A barrier has been installed next to the operator compartment to protect drivers and passengers during boarding and fare payment. We have also upgraded the filters on all of our buses and are opening roof hatches when weather permits to help improve air circulation.

3 Social Distancing

We are asking passengers to comply with 6 foot social distancing guidelines. This equals approximately 10 passengers on a bus. We have placed overload buses on standby for use when overcrowding is anticipated.

4 Load & Arrival Info in Real Time

Want to know whether or not the next bus coming to your bus stop is crowded and when it will arrive? Now you can get that information in real time by downloading the Transit app!

5 Face Coverings Required

The Alameda County Health Department has ordered that all persons waiting for or riding on public transportation must wear a face covering over their mouth and nose to help prevent the spread of COVID-19, unless the rider is exempt per the order. Our drivers are also required to wear face coverings at all times and carry a supply of masks for passengers who forget theirs.

6 Hand Sanitizers

Hand sanitizer dispensers have been installed on every Wheels and Rapid bus near the front door boarding area just behind the driver. We have also installed hand sanitizer dispensers at the downtown Livermore Transit Center and at the Dublin/Pleasanton BART Station.

7 Contactless Fare Payment

Using a Clipper card lets you pay your fare as you board without touching the farebox. When you use Clipper, transfers to other buses are free for two hours and your card automatically becomes an unlimited use Day Pass upon payment of two fares. Clipper cards are available at Walgreens, Whole Foods, BART Stations, the downtown Livermore Transit Center and online at clippercard.com. Cards can also be reloaded on the Clipper website.

Livermore Amador Valley
TRANSIT AUTHORITY



wheelsbus.com/covid